

# HRC Website: Self Service

The screenshot shows the HRC website interface. At the top, there is a navigation bar with the HRC logo and the text "United States Army Human Resources Command 'Soldiers First!'". Below this is a search bar and a "Login" button. A red alert banner at the top center reads: "The Defense Manpower Data Center reports some users are unable to use the DS Logon System to access the HRC Website. The DS Logon Username and Password work when CAC does not. To restore service, please call the DMDC at 800-368-3665. Click here for login information." Below the alert is a large banner celebrating "CONGRATS TO THE 1ST PLACE WINNERS!" with photos of winners and their names. To the right of the banner is a "Popular HRC Resources" sidebar with a list of links. Below the banner is a "Services" section with six tiles: "Promotions Eval Awards", "Self Service", "Active Component Services", "Reserve Component Services", "Separations and Retirement Services", and "Veteran Programs and Services". At the bottom, there are social media icons and a footer with contact information and a security disclaimer.

**HRC**  
United States Army Human Resources Command  
"Soldiers First!"

Home Map Search [ ] Login

A.B.N. HRC MILPER Organization Report to HRC Tools and Apps VISR HRC Voluntary Resalt Survey

**Alert**  
The Defense Manpower Data Center reports some users are unable to use the DS Logon System to access the HRC Website. The DS Logon Username and Password work when CAC does not. To restore service, please call the DMDC at 800-368-3665. Click here for login information.

**CONGRATS TO THE 1ST PLACE WINNERS!**

1<sup>ST</sup> PLACE OFFICER: MAJ LaSha Moon, PDAPEP  
1<sup>ST</sup> PLACE SOLDIER: MSG Joe Madala, PFD  
1<sup>ST</sup> PLACE RESERVE: 1st Lt. Kelly Smith, PFD  
1<sup>ST</sup> PLACE CIVILIAN: 1st Lt. Kelly Smith, PFD  
1<sup>ST</sup> PLACE VETERAN: 1st Lt. Kelly Smith, PFD

STEP OUT AGAINST SEXUAL ASSAULT & SEXUAL HARASSMENT 1-30 APRIL 2022

THANK YOU FOR YOUR PARTICIPATION & SUPPORT TO RAISE AWARENESS DURING HRC'S SAAAPM MONTH!

PERFORMING EXCELLENCE RESEARCH AND PROTOTYPING INNOVATION

TAQD Steps Out against Sexual Assault and Sexual Harassment

**Popular HRC Resources**

- Army Service Center (Intranet)
- COVID-19 Vaccine Updates
- BR/BA Officer Career Managers
- BR/BA Enlisted Career Managers
- ADP Officer Career Managers
- ADP Enlisted Career Managers
- AC Officer Career Managers
- Army Talent Management Task Force
- AC Enlisted Career Managers
- Surfnet Student Services
- Recruit Release Tool
- Integrated Personnel and Pay System - Army (IPPS-A)
- Education System Homepage
- Casualty and Mortuary Affairs Operations Division (CMAOD)
- Army Travel Assistance Center (ATAC)
- Active Duty Officer Assignment Interactive Module Version 2 (AIM 2)
- HRC Postback Your Personal File

**Services**

- Promotions Eval Awards
- Self Service
- Active Component Services
- Reserve Component Services
- Separations and Retirement Services
- Veteran Programs and Services

SMAMP

My HRC Updates | Public Affairs | FOIA | HRC Civildata Jobs | U.S. Army O-1

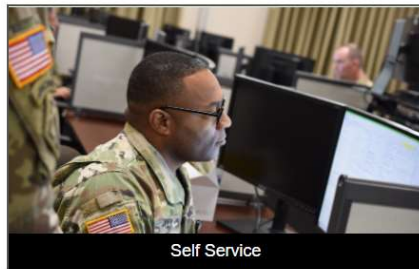
The security accreditation level of this site is UNCLASSIFIED and below. Do not process, store, or transmit any Personally Identifiable Information (PII), UNCLASSIFIED//FOUO or CLASSIFIED information on this system.

### Services

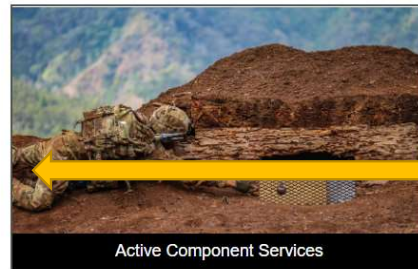
(HTMLZ)  
HRC Podcast: Your Personnel File



Promotions Evals Awards



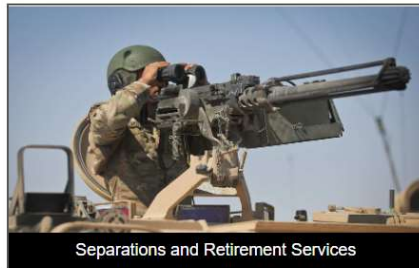
Self Service



Active Component Services



Reserve Component Services



Separations and Retirement Services

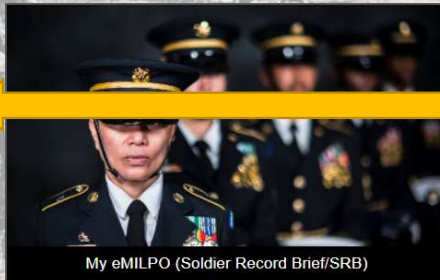


Veteran Programs and Services

Self Service

**CAC does not. To restore service, please call the DMDC at 800-368-3665. Click here for login information.**

## Self Service



iPERMS



iPERMS website:  
<https://iperms.hrc.army.mil>

The screenshot shows a web browser window with the URL <https://iperms.hrc.army.mil/login/>. The page features a green header with the text "UNCLASSIFIED//FOR OFFICIAL USE ONLY" and the iPERMS logo on the left. The main content is a white box with a yellow border titled "Primary Records Center". Inside this box, there is a warning: "YOU ARE ACCESSING A U.S. GOVERNMENT (USG) INFORMATION SYSTEM (IS) THAT IS PROVIDED FOR USG-AUTHORIZED USE ONLY." Below this, it states: "By using this IS (which includes any device attached to this IS), you consent to the following conditions:". A bulleted list follows, detailing USG interception and monitoring policies, data inspection rights, and security measures. At the bottom of the box is a yellow button labeled "I ACCEPT". The footer of the page also contains the text "UNCLASSIFIED//FOR OFFICIAL USE ONLY".

UNCLASSIFIED//FOR OFFICIAL USE ONLY

**iPERMS**

### Primary Records Center

YOU ARE ACCESSING A U.S. GOVERNMENT (USG) INFORMATION SYSTEM (IS) THAT IS PROVIDED FOR USG-AUTHORIZED USE ONLY.

By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG-authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interests--not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

I ACCEPT

UNCLASSIFIED//FOR OFFICIAL USE ONLY



### Primary Records Center

Authorized Users of iPERMS must log into iPERMS with DoD certificate using the EAMS-A login.

[EAMS-A LOGIN](#)

Soldiers, Retirees, and Veterans without a CAC can view their record using DSLOGON.

[DS LOGON](#)

For assistance with EAMS-A login, contact the Army Enterprise Service Desk:

<https://aesd-w.army.mil>  
1-866-335-ARMY

To request, activate, or upgrade a DS Logon account, click the DS LOGON button.

For help with DS Logon click here:

[DSLOGON Help](#)

#### Problems accessing iPERMS?

Please contact support at 502-608-0217

[AMHRR Required Documents List](#)

2.7.0.6  
feature/integration / e2115f2  
2022-05-06 @ 09:58 EDT  
RMA\_02-3

To log in after leaving the Service without a CAC



The DS link will bring user to this website

<https://myaccess.dmdc.osd.mil/>

**HRG**  
United States Army Human Resources Command  
"Soldiers First!"

**Frequently Asked Questions**

**ATTENTION ALL USERS: PLEASE READ THE BELOW INFORMATION IN ITS ENTIRETY**

**ACTION NEEDED:** Phone Numbers can be updated by yourself by logging into your DS Logon account and going to "UPDATE CONTACT INFORMATION." This will take you to a screen to update your own phone number and email. Please ensure your phone (e.g., cell, landline) and email address is accurate as future security features will be enabled soon and you won't have access to your DS Logon account if the phone number is not one you can access.

**IMPORTANT:** After visiting DS Logon or one of our partner sites, CLOSE your browser window AND all open tabs. This will help protect your information and privacy. If you choose not to close your browser and all open tabs, this can enable third parties access to your PRIVATE HEALTH and BENEFIT INFORMATION.

DS Logon      CAC

**DS Logon**

DS Logon Username

DS Logon Password

[Forgot Username?](#)

[Forgot Password?](#)

**Login**

- Need An Account?**
- Activate My Account**
- Upgrade To Premium Account**
- Change My Account**

**Phishing Alert:** We do not initiate contact with beneficiaries via email or telephone to request private personal



Frequently Asked Questions

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DS Logon

CAC

**DS Logon**

DS Logon Username

DS Logon Password

[Forgot Username?](#)

[Forgot Password?](#)

Login

- [Need An Account?](#)
- [Activate My Account](#)
- [Upgrade To Premium Account](#)
- [Change My Account](#)

If no account is active, use top link (Need An Account)

If the SM has an account use the Logon Username and Password. Both can be recovered using the links : "Forgot Username?" "Forgot Password?"

# Creating a new account requires registration

Oregon Knowledge Online - Home x DS Logon - Begin Registration V x +

https://myaccess.dmdc.osd.mil/identitymanagement/registration.do?execution=e2s1

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[Frequently Asked Questions](#)

### DS LOGON Registration Procedures

This registration is a 10-step process to assist an individual in creating a DS Logon account. This process can take up to 10 minutes to verify your identity. Individuals will be consenting to a soft-inquiry on their credit reports and receive a one-time PIN to the phone number on file. Prior to starting this, please ensure you have time and access to your phone.

Select 1 of the following:

I have my Common Access Card (CAC) WITH access to a card reader.

I am one of the following:

1. Current or previous Service Member (Active Duty, Guard, Reservist, Retiree, Veteran)
2. Spouse, Former Spouse and/or eligible Family Member (over 18) who receives DoD benefits.
3. DoD Civilian or Contractor





**HRC**

**United States Army Human Resources Command**

**"Soldiers First!"**

*Frequently Asked Questions*

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  2. Spouse, Former Spouse and/or eligible Family Member (over 18) who receives DoD benefits.
  3. DoD Civilian or Contractor

**If no CAC, use 2<sup>nd</sup> option**

Continue

Cancel

# Fill out User information

Oregon Knowledge Online - Home x DS Logon - Identity Confirmation x

https://myaccess.dmdc.osd.mil/identitymanagement/registration.do?execution=e2s2

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"Soldiers First!"

[Frequently Asked Questions](#)

Tell us about yourself

First Name

Last Name


Date of Birth MM DD YYYY

Person Identifier    Social Security Number

### Registration Process

The most efficient method is to register using an attached CAC reader. If you do not have this option available then you may use your email on file in DEERS. A one-time activation code will be sent to your email address if you chose this method. Once you receive the activation code follow the instructions to complete the registration process.

**CAC**  
Common Access Card



**Civilian Email required**





### Registration Process

Would you like to use your email address stored on file to confirm your registration?

**Please Note:**

To maintain the security of your account, you will need to provide information from your DoD ID card to complete this process. Please have your DoD ID card in hand while following the registration instructions.




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[Frequently Asked Questions](#)

### Registration Process

By selecting "Yes" below you are consenting to our use of your email address (l...0@gmail.com) to send an activation code.

# Follow email instructions using the activation code provided

Department of Defense Self-Service Logon (DS Logon) - E-mail Activation 

do-not-reply-dslogon@mail.mil

to me ▾

Department of Defense Self-Service Logon (DS Logon) - Activation Request



You are receiving this activation E-mail because you requested a Department of Defense Self-Service Logon (DS Logon) account. You may begin to use your Premium Level 2 account upon completing this one-time activation process. Your temporary activation code is provided below.

Please follow these steps to complete the activation process:

1. Click this link, or copy and paste it into your web browser: <https://myaccess.dmdc.osd.mil/identitymanagement/activationcode.do>
2. Follow the on-screen instructions to activate your account.

DS Logon Activation Code



Use provided activation code

Please enter the code exactly as it appears above. This code expires in 7 days. Once completed, you may use your DS Logon Premium Level 2 account to securely access many beneficiary self-service websites to manage your health and benefits information.

DS Logon Team  
Defense Manpower Data Center (DMDC)

*Note: Add 'do-not-reply-dslogon@mail.mil' to your address book to ensure delivery of all DS Logon notifications. Please do not reply to this E-mail. Messages sent to this mailbox are not monitored.*

*If you have further questions visit <https://myaccess.dmdc.osd.mil/identitymanagement/>. There, you can log directly into your account, or access the Help Center to view answers to frequently asked questions and the appropriate customer service phone numbers. The Help Center also provides a list of partner websites accepting your DS Logon for login.*

*This E-mail notification was sent to your preferred E-mail address in DEERS. If you wish to update your DEERS contact information please visit <https://www.dmdc.osd.mil/milconnect/>.*

← Reply

→ Forward



One thing we can all do to prevent widespread cyberattacks is to strengthen account security

Already on

Count me in

Follow on screen instructions step by step to create a log in and password that will help access iPERMS records.

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**iPERMS** GU

Announcements (6) Documents Help/FAQ Preferences Domain Contact Information

### Announcements for Soldier in GU

#### Use EAMS-A for Record Reviews

All record reviews must be conducted through the EAMS-A logon technique since CAC signing activities are required when conducting and completing record reviews.

The DS logon allows Veterans the ability to view their Army Military Human Resource Record in iPERMS. The record review tab will not be accessible from DS logon.

#### DD 93 Signature Issue and Documents Missing Content (iPERMS Viewer)

If a DD 93 is missing signatures or a document (including redacted or shifting of content) is missing content you will need to:

1. Open the document.
2. Select the white paper with the arrow icon pointing to the right (export document) in the upper left portion of your screen.
3. Select "original" and select "save" preferences.
4. Select export.
5. Select save, open and view document with an Adobe product.

\*\*Documents can be opened in an original state by selecting the check box "View as Original" in the column header. Once you see a small Adobe icon next to the documents select the Adobe icon to view the document.

Please note: The board file does not have this viewing issue and there is no issue with the document. When documents are transferred to the My Board File all content and signatures are visible.



#### iPERMS Support:

Army National Guard Soldiers: Contact your State iPERMS Domain Manager or HR Specialist.  
National Guard G1 Contacts: <https://www.hrc.army.mil/asset/16988>

iPERMS Support:  
For questions or issues relating to the content of your OMPE/AMHR:

Upon logging in, the user will see the landing page in which they can access their record, set profile preferences, and find contact information for their domain.

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Announcements (6)

Documents

Help/FAQ

Preferences

Domain Contact Information

**Name**

SSN

DoD ID

DOMAIN/UPC

Grade/Rank

CMF/MOS

CURORG/ASP

Birth Date

**IPERMS UID**

Last Login

**Created**

Documents 194

Documents Viewed 158

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Search Documents

Most Recent Document

**AMHRR**

- ▶ Performance
- ▶ Service
- ▶ Finance
- ▶ State/Territory
- ▶ Deployment/Mob
- ▶ Administrative
- ▶ Personnel Records Review
- ▶ DA Photograph

Download

				Name	Title	Effective Da...	Input Date	Pages	Do...
[9] ▶	.		<span style="background-color: yellow;">NEW</span>	DD 93	RECORD OF EMERGENCY DATA	2022-04-02	2022-04-03	2	<input type="checkbox"/>
[11] ▶	.		<span style="background-color: yellow;">NEW</span>	SGLV 8286	SERVICEMEN`S GROUP LIFE INSURANCE (SGLI) ELECTION	2022-04-01	2022-04-02	3	<input type="checkbox"/>
	.		<span style="background-color: yellow;">NEW</span>	NGB 23A	ARMY NATIONAL GUARD ANNUAL STATEMENT	2021-10-26	2021-10-27	6	<input type="checkbox"/>
[14] ▶	.		<span style="background-color: yellow;">NEW</span>	CRS CMPL 40	COURSE COMPLETION CERTIFICATE 40 OR MORE HOURS	2021-09-03	2021-09-29	1	<input type="checkbox"/>
[7] ▶	.		<span style="background-color: yellow;">NEW</span>	DA 1059	SERVICE SCHOOL ACADEMIC EVALUATION REPORT	2021-09-03	2021-09-14	2	<input type="checkbox"/>
	✓			PROMOTION	PROMOTION	2021-06-14	2021-06-18	2	<input type="checkbox"/>
	✓			ASSIGN PERM	ASSIGNMENT - PERMANENT	2021-02-01	2021-06-17	1	<input type="checkbox"/>
[5] ▶	✓			DA 2166-9-2	ENLISTED EVALUATION REPORT (SSG-1SG/MSG)	2020-09-30	2021-05-11	2	<input type="checkbox"/>
[15] ▶	✓			AWD DOC	AWARD	2020-05-07	2020-06-15	1	<input type="checkbox"/>
[9] ▶	✓			ORD ASSGN	ASSIGNMENT OR TRANSFER ORDER - ARMY NATIONAL GUARD	2020-01-17	2020-02-12	1	<input type="checkbox"/>
[4] ▶	.		<span style="background-color: yellow;">NEW</span>	PERS REC REV	PERSONNEL RECORDS REVIEW	2019-11-23	2019-11-23	6	<input type="checkbox"/>
[12] ▶	✓			DA 4187	PERSONNEL ACTION - APPLICATION/REQUEST	2019-03-15	2019-04-02	2	<input type="checkbox"/>
[2] ▶	✓			DA 705	ARMY PHYSICAL FITNESS RECORD	2018-11-16	2019-03-26	1	<input type="checkbox"/>
	✓			ERB	ENLISTED RECORD BRIEF	2018-04-01	2018-04-02	1	<input type="checkbox"/>
[2] ▶	✓			DA 5305-R	APPROVED FAMILY CARE PLAN	2018-03-29	2018-04-04	23	<input type="checkbox"/>
	✓			DA PHOTO	DEPARTMENT OF THE ARMY OFFICIAL PHOTOGRAPH	2018-03-29	2011-03-03	1	<input type="checkbox"/>

Choose the Documents tab on top to view the record. Click on each document title to open the document.



[Announcements \(6\)](#)
[Documents](#)
[Help/FAQ](#)
[Preferences](#)
[Domain Contact Information](#)

Domain	Name	Email	Address	City	State	Zip	DSN	Phone
GU	SSG CAMERON, SHEILA A.	sheila.a.cameron4.mil@mail.mil	430 ARMY DRIVE, BUILDING 300, ROOM 113	BARRIGADA	GU	96913-4421	3441030	671-344-1030
GU	SSG RETUYAN, ERIN M. - SR HUMAN RESOURCES NCO	erinteddine.m.retuyan.mil@mail.mil	430 ARMY DRIVE, BUILDING 300, ROOM 113	BARRIGADA	GU	96913-4421	3441299	671-344-1299

The final tab details the domain contact information, which the user may find useful to answer any records questions or other assistance.